

RETURN FORM

We stand by our goods and strive to provide our customers with the best possible return service. If for any reason you do not absolutely love your purchase, please return the item(s) for a full merchandise refund, credit or exchange. If there are any discrepancies with your order, please email: pranacustomerservice@prana.com or call us at (866) 915-6457, Mon-Fri from 7am-5 pm PST.



RETURN ADDRESS

prAna - Attn: Returns, 6950 N Leadbetter Rd, Portland, OR 97203-6494

DIRECTIONS:

How to Return Items:

1. Complete this form, include your Order Number(s), and enclose with the items you are returning.
2. Pack your return in original, reusable packaging if possible.
3. A prepaid label can be created at, www.pрана.com/returns. Or feel free to ship via your own shipping method.
4. Drop your package off at any U.S. Post Office or mailbox, or leave it in your mailbox to be picked up. Expect a refund/credit to your original form of payment within 10 business days of us receiving your return.

Billing Information:

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____
Email: _____

How to Exchange Items:

1. Place new order online at www.pрана.com. A free exchange shipping code can be found at the bottom of your order confirmation email.
2. Pack your return in original, reusable packaging if possible.
3. A prepaid label can be created at, www.pрана.com/returns. Or feel free to ship via your own shipping method.
4. Drop your package off at any U.S. Post Office or mailbox, or leave it in your mailbox to be picked up. Once item(s) of exchange are received and processed, a refund will be issued to original form of payment.

Shipping Information (If different than billing):

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____
Email: _____

Order Number (if available):

Qty:	Style#	Color	Size	Inseam	Description	Code	Price

Return/Exchange Reason Codes (enter in table above):

- | | | | |
|----------------------------|------------------------|----------------|------------------------------|
| 11: Unsatisfied w/Style | 21: Arrived Late | 31: Too Big | 41: Construction Flaw/Damage |
| 12: Unsatisfied w/Material | 22: Damaged Box | 32: Too Small | 42: Zipper Damaged |
| 13: Unsatisfied w/Color | 23: Incorrect Product | 33: Wrong Size | 43: Button/Snap Damaged |
| 14: Better Price Available | 24: Duplicate Shipping | | |

How to Return a Gift:

Gift returns are processed in the form of a prAna merchandise credit, sent directly to your email. Please fill out your name and email below:

Name: _____
Email: _____