



Tel. 800-557-7262 ♦ Fax 760-566-1071 ♦ info@prana.com ♦ www.prana.com

RETURN AND EXCHANGE FORM
*** Please return all items to: Prana>Returns ♦ 3275 Corporate View ♦ Vista, Ca. 92081 ***

Our Promise:

If for any reason you do not love your purchase, please return the item to us for a full refund or exchange.
Only purchases made directly with *prAna* qualify for a refund.

1) ***Personal Information:*** Please provide us with your billing information along with any updated ship to information.

Ship To:

Bill To: (if different)

Name: _____
Address: _____
City, State, Zip: _____
Daytime Phone Number () _____

Name: _____
Address: _____
City, State, Zip: _____
Daytime Phone Number () _____

2) ***Method of Payment:*** If the total of your exchange order exceeds the value of your returned item(s), please provide us with your credit card info. We do not accept Checks, Money Orders or Cash. **CREDIT CARDS ONLY!**

American Express MasterCard Visa Discover

Name on Card: _____ Card Number: _____ Exp: _____ CCV: _____

3) ***Items being Returned:*** Please list the item(s) you are returning and indicate the reason for return using the reason codes below. By providing us with the reason for your return, we can continue to produce the finest garments of highest quality.

Style #	Qty	Color	Size	Description	Reason Code	Price

Return / Exchange Reason Codes

<i>Defective Construction</i> - 202	<i>Too Big</i> - 205	<i>Unsatisfied w/ Style</i> - 208	<i>Shrinkage</i> - 211
<i>Defective Material</i> - 203	<i>Too Small</i> - 206	<i>Unsatisfied w/ Material</i> - 209	<i>Defective Zip</i> - 212
<i>Defective Button, Snap</i> - 204	<i>Wrong Size</i> - 207	<i>Unsatisfied w/ Color</i> - 210	<i>Other</i> - 213 _____

4) ***Items being Exchanged:*** Please list the item(s) you would like in exchange along with your color choice. We will exchange for your 1st color choice followed by the 2nd depending on availability. If we are sold out of an item, a refund will be issued.

Style #	Qty	Color Choice 1	Color Choice 2	Size	Description	Price

NOTES / COMMENTS: _____